04/08/2008

CCFS is a not-for-profit social welfare organisation providing services, from a dozen branches, throughout the Melbourne and Geelong regions. Services are also provided through various outreach programmes.

CCFS has minimal internal IT support and relies heavily on external expertise for our I.T. needs. Pronet Technology has supported CCFS for more than 4 years in both an advisory and technical role. CCFS has a mixed environment of server based networks, peer networks and stand alone computers.

The friendly staff at Pronet Technology help us to keep on top of our work load by ensuring our computer network and software is always running smoothly. They are highly competent and ready to assist when required. Pronet Technology provides a fast and economical solution with excellent levels of service and response times. The monthly service report enables us to monitor usage and to assign costs against budget.

Pronet Technology performs proactive management of our systems giving timely advice or action.

I have no hesitation in recommending Pronet Technology and anticipate a long ongoing relationship.

ICT Project Officer
Centacare Catholic Family Services